### **PUBLIC ENGAGEMENT PLAN**



Adopted October 2023 Updated June 2024

2725 Judge Fran Jamieson Way Building. B, Room 105, MS #82 Melbourne, FL 32940 321-690-6890 www.spacecoasttpo.com

**LONG RANGE PLANS** 

### TRANSPORTATION

## TOGETHER



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### **About Long Range and Transit Development Plans**

In Florida, Metropolitan Planning Organizations (MPOs) are required by both federal code 23 CFR Parts 450 and 771 and State Statute 339.175 F.S. to prepare a Long Range Transportation Plan (LRTP) that has at least a 20-year planning horizon. Transit agencies in Florida are required under the Florida Administrative Code 14-73.001 to prepare a Transit Development Plan (TDP) with a 10-year planning horizon.

The Space Coast Transportation Planning Organization (SCTPO) is partnering with Space Coast Area Transit to combine the development of the LRTP and the TDP for planning consistency while also maximizing efforts spent engaging stakeholders and the community at large through the activities outlined in this Public Engagement Plan.

### **Public Engagement Plan Purpose**

Public participation is a cornerstone of the SCTPO's everyday activities and also provides critical input to the LRTP and TDP planning process. The purpose of this plan is to engage the public in a manner consistent with the 2022 SCTPO Public Participation Plan with an added emphasis in these areas:

- Reaching Underserved Communities implement innovative strategies that reach populations who may experience inadequate access to transportation options and public services, including, but not limited to, minorities, low-income, persons with disabilities, elderly, youth, and other transportation disadvantaged populations.
- Technology and Innovation Use of modern technology that can support virtual and in-person public engagement tactics supporting a two-way conversation with the public and the project team.
- Meaningful Outreach Schedule Provide a thoughtful approach to outreach that maximizes staff and consultant time through the hosting of events, identifying successful partner events that align with public engagement goals, and combining outreach across multiple SCTPO projects where appropriate.

### **Partners and Stakeholders**

A database of stakeholders will be maintained by the Project Team and include representation from the agencies described in the following sections. To ensure consistency and compliance with local jurisdiction requirements and community preparedness, this project will connect with stakeholders from the following:

### **County and Cities**

Brevard County, Cities of Cape Canaveral, Cocoa, Cocoa Beach, Indian Harbour Beach, Melbourne, Palm Bay, Rockledge, Satellite Beach, Titusville, and West Melbourne. Towns of Grant-Valkaria, Indialantic, Malabar, Melbourne Beach, Melbourne Village and Palm Shores.

### **Transportation and Modal Partner Agencies**

Florida Department of Transportation (District 5), Space Coast Area Transit, Melbourne Orlando International Airport, Titusville-Cocoa Airport Authority, Canaveral Port Authority, NASA/Kennedy Space Center, Space Florida, and Patrick Space Force Base.

### **Community Organizations**

Brevard Public Schools, Community Redevelopment Agencies, Eastern Florida State College, University of Central Florida Cocoa Campus, Space Coast Office of Tourism, CareerSource Brevard (local workforce development agency), Florida Department of Health in Brevard, Community Action Agency, Brevard County Housing and Human Services, local Economic Development Commission for Florida's Space Coast, East Central Florida Regional Planning Council, Indian River Lagoon National Scenic Byway, Chambers of Commerce, Housing & Human Services/ Community Development Services, Homeless Coalition, and other social and economic service agencies as appropriate.

### **Environmental Agencies**

Brevard County Natural Resources, Brevard County Environmentally Endangered Lands Program (EEL), Merritt Island National Wildlife Refuge (US Fish & Wildlife Service (MINWR), Canaveral National Seashore (National Park Service) (CANA), Melbourne-Tillman Water Control District, St. Johns Water Management District, and Indian River Lagoon National Estuary Program.

### **Stakeholder Outreach**

The project will maintain regular updates, outreach, and coordination with several key stakeholder groups.

### **Space Coast TPO Governing Board and Committees**

In addition to plan adoption meetings, technical presentations will be provided to the SCTPO Governing Board and committees at project milestone points for the purpose of guiding key decisions (see Table 1).

Table 1 | TPO Governing Board and Committee Presentations

Board/Committee	Public Engagement Plan	Goals	Needs	2035 TDP	Cost Feasible 2050 LRTP
TPO Governing Board	✓	✓	✓	✓	✓
Technical Advisory Committee	✓	✓	✓	✓	✓
Citizens Advisory Committee	✓	✓	✓	✓	✓
Bicycle, Pedestrian, & Trails Advisory Committee		✓	<b>✓</b>	✓	✓
Transportation Disadvantaged Local Coordinating Board		✓		<b>✓</b>	✓

### **LRTP Working Group**

The LRTP Working Group will meet regularly and provide an opportunity for the project team to provide updates and receive input in advance of presentations to the SCTPO Governing Board and committees. The Working Group will be tasked with reviewing technical documentation and providing their feedback. The SCTPO will try to schedule Working Group meetings in conjunction to already scheduled activities, such as Transportation Subcommittee meetings, as many of the same participants will be in attendance.

### **TDP Subcommittee**

The TDP Subcommittee will provide oversight to guide the overall TDP process and be comprised of subcommittee members representing organizations with an inherent interest in transit development. See Table 2 for list of agency representation.

Table 2 | TDP Subcommittee

### **TDP Subcommittee Agencies**

**Brevard County Traffic Operations** 

Brevard County Housing and Human Services

CareerSource Brevard (designated Local Workforce Development Agency)

FDOT Modal Development

Transportation Disadvantaged Local Coordinating Board Member

The Viera Company

Transit One

### **Equitable Communication**

Demographic and socioeconomic data will help drive this plan's approach to ensuring thorough public engagement that reaches residents across Brevard County. A Community Profile is included in **Appendix A.** Key factors that will influence the PEP's approach include:

- Child Care Needs (83 index) Meeting time, location, and virtual option considerations
- Senior Population (26%) Meeting time, location, and outreach activity consideration
- Limited English Proficiency Understanding that English is widely spoken, materials will be created in English with non-English materials being made available if requested
- Disabled Population (13.4%) Meeting time, location, and outreach activity consideration

### **Equity Screen**

There are 30 census tracts around Titusville, Cocoa, in and around Melbourne and Palm Bay, and the southernmost portion of the county that are identified as disadvantaged using the EJ Screen Environmental Justice and Mapping Tool from the Environmental Protection Agency consistent with the Justice 40 Executive Order. This screening will be used to identify opportunities for equitable and meaningful engagement throughout the public engagement process.

### **Public Engagement Tools and Tactics**

### **TDP Transit Rider Survey**

A Transit Rider Survey of fixed-route bus patrons and non-riders will be conducted in an effort to capture rider trip origin and destination, transit use, trip timelines, and reasons to ride transit. It will also capture the non-rider's most common trips, reasons for not riding transit, and typical trip destinations. The survey will provide the rider and non-rider transit priorities, such as the expansion or improvement of the existing system, expansion of service, most desired service improvements, and possible funding strategies. The survey will be distributed online and through in person outreach and will be included in project documentation. The transit rider survey will be distributed at the most traveled transit bus stops and on board via scanning a QR code with their smartphone or paper copy. The survey will be promoted via social medial by boosting it to the underserved zip codes on Facebook, Nextdoor, SCTPO newsletter, etc. The results will be displayed on the SCTPO's website as an infographic.

### **TDP Bus Operator Survey**

A survey will be distributed to Space Coast Area Transit bus operators via email and QR code flyer to scan with their smartphones to gauge their opinions and what they hear from transit riders, regarding the following concerns:

- Hours and/or frequency of service
- Bus routes
- Bus tops/transfer locations
- Transit service
- Compliments from riders
- Challenges retaining bus operators
- Potential service improvements
- Areas of improvements (i.e., staffing ridership growth, bus services, replacement of fleet, rider amenities, enhanced safety measures for operators and riders)

The results will be displayed on the SCTPO's website as an infographic.

### **Long Range Plans Webpages**

Two project webpages will be hosted within the SCTPO website to provide project information for the LRTP and TDP while also providing an opportunity for the public to provide their input and engage with project information. A link to the webpages will be easy to find on both the SCTPO and the Space Coast Area Transit websites and be shared with local partners for additional promotion.

### **Newsletters**

Timely content will be included in the SCTPO electronic newsletters including the En Route Newsletter. This will include content about the project kickoff, in-person and virtual public engagement opportunities, availability of an online public engagement platform and sharing of video and graphical project media. Basic project information (call to action, website link) will be included with additional featured content on the LRTP and TDP to be included as appropriate. Newsletters are sent to all individuals on the SCTPO email list.

### **Social Media and Online Advertising**

Social Media will be utilized through both organic postings and paid advertising with the goal of driving public engagement and participation. The SCTPO utilizes Facebook, X, YouTube, NextDoor, and LinkedIn.

Online advertising will target Brevard County residents and timing of paid posts will align with the project's public input needs (i.e., Needs Assessments and in advance of the Cost Feasible Plan Development). Posts including project videos or other media with a higher rate of engagement should also be considered for increased reach through paid advertising on Facebook.

For the purposes of the FY 2025-2035 Transit Development Plan update, content will be created by the consultant in collaboration with the SCTPO and Space Coast Area Transit for providing information through their social media channels (Facebook, X, YouTube, Instagram).

### **Transit Advertising**

Interior bus advertising rack cards, yard signs, and handouts will be used to promote engagement among transit riders. The Space Coast Area Transit mobile app has also been identified as a potential resource for sharing project information and public engagement opportunities.

### **Visualization Tools and Publications**

### **Project Branding**

A "Long Range Plans" brand will be established that will include sub-brands for the 2050 LRTP and FY 2025-2035 TDP. This approach will allow for common collateral and media to be created. The overall brand will have a unique look and feel compared to other SCTPO campaigns and branding but will tie-in to the "Advancing Transportation Together" tagline. Proposed project logos and branding elements, including how they will be used alongside the SCTPO logo, are included in **Appendix B**.

### **Technology and Interactive Presentations**

Technology and interactive elements will be utilized to encourage public engagement. This will be done in the form of utilizing platforms such as Mentimeter to conduct live polling and through a Transportation Tycoon platform to simulate an in-person prioritization activity for those unable to attend. Use of boosting on social media platforms to encourage attendance and engagement. Boosting can allow for targeted zip codes to reach underserved communities, or those around the meeting if geographically specific. Other technologies and interactive tools may be utilized as identified throughout the project development.

### **Public Engagement Video**

A video will be created to communicate and encourage public engagement and participation in the transportation planning process, specifically in long range planning. Video will be played at meetings and showcased on social media.

### **Events**

The general approach to event scheduling and participation values *quality over quantity*. The SCTPO may leverage outreach around other studies to avoid overextending limited staffing resources and causing fatigue among stakeholders and the public. Where possible, dissemination of project information and solicitation of feedback will be conducted at established events in target areas that offer built-in attendance. Events such as the annual SCTPO Open House (June) also offer an opportunity to engage the public around the LRTP and TDP while sharing other TPO updates and project information. SCTPO will also utilize partner agencies' events and programs when possible or applicable.

In compliance with the SCTPO's Title VI policy's stated goal to, "ensure full and fair participation by all potentially affected individuals, groups, and communities in the transportation decision-making process," the event schedule will include meeting and event times and locations that are sensitive to the needs of the community, particularly those of transit riders, so that participation is maximized.

### **State of Transportation**

One new event that will be established for this project is the "State of Transportation." This event will convene residents, technical professionals, local advocates, and elected officials to discuss transportation topics and collaborate on local needs across Brevard County. This summit will be a one-day event. The State of Transportation is scheduled for November 15, 2023, at the Center for Collaboration in Rockledge.

### **LRTP Working Group Charette**

The purpose of the Working Group Charette is to engage the Working Group and other partners towards the development of a wholistic multimodal needs project list. Charette will host a variety of tables for attendees to engage and express their transportation needs for: safety, resiliency, capacity, transit, technology, and bicycle/pedestrian/trails.

### **Virtual Events**

Consideration will be given to virtual outreach events to accommodate residents with needs such as transportation or childcare. These events may be small-group (i.e., roundtable with a planner) or larger based on interest. The website will also house activities that simulate any activities offered at in-person workshops. As well as, whenever possible recordings of presentations will be made available.

### **Public Workshops**

Planned public workshops are outlined in Table 3.

Table 3 | Public Workshop Schedule

Public Workshop	Nov 2023	May/June 2024	Aug 2024	Mar 2025
State of Transportation	LRTP & TDP			
Public Needs Workshops (4 Locations)		LRTP & TDP		
Bus Stop TPD Plan Pop-Ups (5 Locations)			TDP	
Draft Cost Feasible Plan Workshop				LRTP

### **Performance Measures**

In order to monitor and document effectiveness of the public outreach activities utilized throughout the development of the LRTP and TDP, the following performance measures shown in Table 4 have been developed.

Table 4 | Summary of Public Engagement Plan Performance Measures

Outreach Tool	Objective	Performance Measure	Target
In-Person Engagement	Provide opportunities for the public to engage directly with the project team	# of events held or participated in to promote LRTP/TDP	15
			Facebook Impressions = 125,000
Social Modia Engagoment	Utilize social media to engage the	# of reactions, comments and	Facebook Video views = 3,000
Social Media Engagement	public around the project`	views (when applicable)	Twitter/NextDoor Impressions = 75,000
			YouTube Views = 250
Project Website	Provide an online home for project information and feedback	# of sessions	500
TDP Rider Survey	Provide opportunities for the public to provide feedback on transit fixed- route	# of surveys taken	300
En Route Newsletter Features	Provide project updates and opportunities for feedback	# of Newsletters including project information	10
Press Releases	Provide local and regional partners notice of events	# of Press Releases	3
Stakeholder Engagement	Provide opportunities for stakeholders to engage directly with the project team	# of stakeholders reached out to	15

### **Documentation**

A technical memorandum documenting the public engagement outcomes and findings will be prepared and included in the final report documents in an appendix.

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### **APPENDIX A**

**Brevard County Community Profile** 

## Demographic and Socioeconomic Profile Brevard County, FL

### **KEY FACTS**



601,573

Total Population (2021 ACS)

Median Age (2023 Esri)

\$63,632

₩

Average Household Median Household Size (2023 Esri) Income (2021 ACS)

### HOUSING STATS



\$1,031

1% Median Rent (2021 ACS)

Median Home Value (2023 Esri) \$303,706

Population in Group Quarters (2020 Census)

Own Rent

# EDUCATION (2021 ACS)



Senior Dependency Ratio

Senior Population (Age 65+)

Child Care Needs

83

26%

160.0

Pop Age 25+: High Pop Age 25+: Some Pop Age 25+: School Diploma College/No Degree Bachelor's Degree 19% 22%

22%

2%

Pop Age 25+: 9th-12th No Diploma







# AT RISK OR UNDERSERVED (2017 – 2021 ACS)

JOURNEY TO WORK (2017 - 2021 ACS)







3%

Owner Households with No Vehicles

%8

10%

Households with No Internet Access

Households Below the Poverty Level



Took Light Rail, Streetcar or Trolley

Took a Bus or Trolley Bus

Took Public Transportation 1%

Carpooled

Drove Alone

%6/

%0

1%



10%

Households Receiving Food Stamps/SNAP

Females 20-64 in Work Force with Child <6

30%

AT RISK OR UNDERSERVED (2023 Esri)

# TRAVEL TIME TO WORK



Worked at Home 10%

Walked

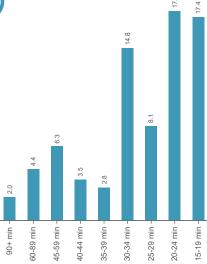
Bicycled

Took a Long-distance Train

Took a Subway or Elevated

%0

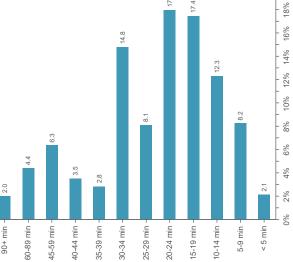
1%



Partially Disadvantaged

Disadvantaged

Justice40



Percent of Workers

# **PX** Demographic and Socioeconomic Profile Brevard County, FL

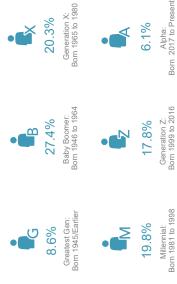
# 2023 Households by income (Esri)

The largest group: \$100,000 - \$149,999 (17.7%) The smallest group: \$200,000+ (7.6%)

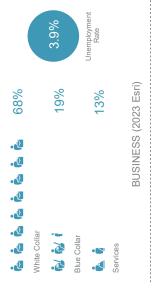
ndicator ▲	Value	Diff	
<\$15,000	8.4%	-1.3%	
\$15,000 - \$24,999	8.9%	+1.1%	
\$25,000 - \$34,999	8.0%	-0.4%	
\$35,000 - \$49,999	12.8%	+1.0%	
\$50,000 - \$74,999	15.8%	-2.0%	
\$75,000 - \$99,999	12.8%	-0.3%	
\$100,000 - \$149,999	17.7%	+1.8%	
\$150,000 - \$199,999	8.0%	+1.0%	
\$200,000+	%9.7	-0.8%	

Bars show deviation from 12 (Florida)

# POPULATION BY GENERATION (2023 Esri)



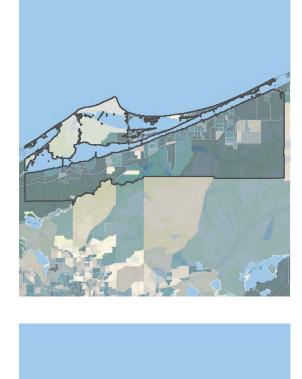
## EMPLOYMENT (2023 Esri)





Alpha: Born 2017 to Present

Generation Z: Born 1999 to 2016





Percent of Population whose income in the past 12 months is below poverty level

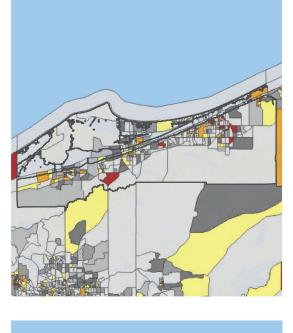
13% - national average

4 < 1%</p>

< > 24%

< > 25%

Percent of Population that is 65 Years and Over





Percent Unemployment

# Race, Ethnicity, and Language Profile Brevard County, FL

## 2023 Race and ethnicity (Esri)

The largest group: White Alone (73.12)
The smallest group: Pacific Islander Alone (0.09)

Indicator ▲	Value	Diff
White Alone	73.12	+16.03
Black Alone	9.79	-5.21
American Indian/Alaska Native Alone	0.39	-0.07
Asian Alone	2.79	-0.33
Pacific Islander Alone	0.09	+0.02
Other Race	3.49	4.06
Two or More Races	10.34	-6.38
Hispanic Origin (Any Race)	11.64	-15.38

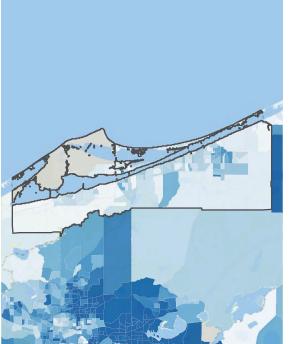












47

0.01%

Speak Other Language & No English

105

0.02%

Speak Other Language & English Not Well

	White alone, not Hispanic or Latino		
	Hispanic or Latino		
	Black or African American alone, not Hispanic or Latino		
	Asian alone, not Hispanic or Latino		
	American Indian or Alaska Native alone, not Hispanic or Latino		
	Two or more races, not Hispanic or Latino		
	Native Hawaiian or other Pacific Islander alone, not Hispanic or Latino	lone,	
	Some other race alone, not Hispanic or Latino		
ADI	LIMITED ENGLISH PROFICIENCY ADULTS 18-64 (2017 - 2021 ACS)	<b>Z</b> %	Num.
Speak 8	Spanish & No English	0.11%	645
Speak 8	Spanish & English Not Well	0.31%	1,765
Speak I	Speak Indo-European & No English	0.04%	218
Speak I	Speak Indo-European & English Not Well	%90.0	358
Speak A	Speak Asian-Pacific Island & No English	0.01%	4
Speak A	Speak Asian-Pacific Island & English Not Well	0.12%	989



# 45%

DEVICE OWNERSHIP (2023 Esri)

# HOUSEHOLD INTERNET ACCESS (2021 ACS)



59% Own any tablet
-----------------------

Household owns desktop computer

23%

41%

Have a smartphone

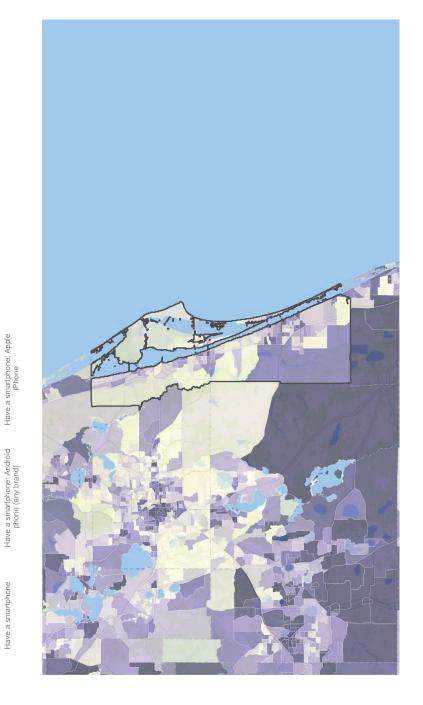
93%



1%

op 18-64 in HHs: have	No Computer
Pop	

HHs with No Internet Access %8



INTERNET & SOCIAL MEDIA USAGE in Last 30 Days (2023 Esri)	% HH
Visited online blog (%)	10%
Watched TV program online (%)	20%
Used Spanish language website in last $app\left(\%\right)$	3%
Facebook.com (%)	%99
Instagram.com (%)	31%
Linkedin.com (%)	11%
Tumbir.com (%)	2%
Twitter.com (%)	15%
Youtube.com (%)	51%
Social network used to track current events (%)	11%
Search engine: bing.com (%)	10%
Search engine: google.com (%)	85%
Search engine: yahoo.com (%)	17%

Percent of Households with No Internet Access



### **APPENDIX B**

**Project Branding** 

### PLAN LOGOS





### **PUBLIC ENGAGEMENT PLAN**





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### **LONG RANGE**





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### TRANSIT DEVELOPMENT PLAN

# 235

### TOGETHER



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